



# **Market Operator's Performance Report**

June 2020

## Contents

|  |    |
|--|----|
| Contents .....   | 2  |
| Executive Summary .....  | 4  |
| 1 Joining and Terminating Parties and Units .....  | 5  |
| 1.1 Balancing Market .....   | 5  |
| 1.1 Termination of Participants .....  | 5  |
| 1.2 Suspension of Participants .....   | 5  |
| 2 Trading and Settlement Code Breaches .....   | 5  |
| 3 Balancing Market Settlements .....   | 7  |
| 3.1 Indicative and Initial Settlement Runs .....   | 7  |
| 3.2 Settlement Documents .....   | 8  |
| 3.3 M+4 and M+13 Resettlement.....   | 9  |
| 4 Financial Statistics .....   | 10 |
| 4.1 Cash Flow positions for Balancing Market, Capacity Market and Market Operator<br>Charges ..... | 10 |
| 4.2 Financial Changes between Initial Settlement and Subsequent Reruns .....                       | 11 |
| 5 Query Management .....   | 13 |
| 5.1 General Queries .....  | 13 |
| 5.2 Settlement Queries .....   | 13 |
| 5.3 Disputes.....  | 14 |
| 6 Imbalance Price .....  | 15 |
| 6.1 Imbalance Price.....   | 15 |
| 6.2 Exchange Rate.....   | 17 |
| 6.3 Imbalance Price Generation and Backup Price .....  | 17 |
| 7 Modifications .....  | 18 |
| 7.1 Balancing Market – Trading & Settlement Code Modification Management .....                     | 18 |
| 7.2 Balancing Market - Modifications Process Development .....                                     | 18 |
| 8 Central Systems.....   | 20 |
| 8.1 System Releases.....   | 20 |
| 8.2 System Availability .....  | 20 |
| 8.3 Known Issues Report.....   | 20 |

|     |   |    |
|-----|---|----|
| 8.4 | Limited Communication Failure (LCF), General Communication Failure (GCF) and General System Failure (GSF) ..... | 20 |
| 9   | Appendix A: Trading and Settlement Code Breaches .....  | 21 |
| 10  | Appendix B: Historical Settlement Information.....  | 23 |
| 11  | Appendix C: Settlement Publication Timings.....   | 29 |
| 12  | Appendix D: List of Queries by Type .....   | 31 |

## Executive Summary

On 1 October 2018 the Integrated Single Electricity Market (I-SEM) went live and is now the enduring operational electricity market in Ireland and Northern Ireland.

This Single Electricity Market Operator's (SEMO) performance report covers the month of operation of June 2020 and is published in accordance with section B16.2 of the Trading and Settlement Code and the SEM Committee decision paper issued for the Legacy SEM market.

During the month of June 2020:

- There were 10 late publications of Indicative and Initial Settlement runs as per the Trading and Settlement Code timelines
- 7 out of 8 Settlement Documents issued on time
- KIR ID #176,093 : IP Timeout issue had an impact on settlement publication timelines for June 2020.
- There were 8 payment defaults by Participants
- There was no new units registered in the market and no new parties joined the market
- There were no Credit default by Participants as per the Trading and Settlement code timelines
- 200 general queries were received and 229 general queries were resolved, with 47 in progress

SEMO welcomes all comments on the contents of this report. Comments should be sent preferably in email format to [info@sem-o.com](mailto:info@sem-o.com). The intention is for SEMO and the Regulatory Authorities to consult on the framework for reporting based on comments and feedback received and to implement any revisions where necessary.

## **1 Joining and Terminating Parties and Units**

### ***1.1 Balancing Market***

No new **Parties** went effective in the Market between 01 June and 30 June 2020.

No new **Units** went effective in the Market between 01 June and 30 June 2020.

There were no **Units** de-registered from the Market between 01 June and 30 June 2020.

### ***1.1 Termination of Participants***

There were no terminating parties in June 2020.

### ***1.2 Suspension of Participants***

No Suspension Orders were issued by the Market Operator in June 2020.

## 2 Trading and Settlement Code Breaches

Breaches of the Trading and Settlement Code were noted in the following areas:

| Trading and Settlement Code Breaches |                             |          |           |
|--------------------------------------|-----------------------------|----------|-----------|
| Area                                 |                             | Major    | Minor     |
| Data Providers                       |                             | -        | 2         |
| Market Participants                  | Clearing                    | 8        | -         |
|                                      | Credit Risk Management      | 0        | -         |
| Market Operator                      | Balancing Market Settlement | 1        | 10        |
|                                      | Clearing                    | -        | -         |
|                                      | Credit Risk Management      | -        | -         |
|                                      | Other                       | -        | -         |
| <b>Total</b>                         |                             | <b>9</b> | <b>12</b> |

**Table 1 – Trading and Settlement Code Breaches**

Further details of each of the Trading and Settlement Code breaches noted above are set out in **Appendix A**.

Key:

- Major Breach - late publishing of settlement documents, default notices issued for non-payment or similar.
- Minor Breach - deadlines not met, but no financial implication to Participants. This includes late posting of settlement runs.

### 3 Balancing Market Settlements

#### 3.1 Indicative and Initial Settlement Runs

For Historical information please see Appendix B – Historical Settlement Information.

The following series of tables and graphs represents the publications of Indicative and Initial Settlement runs. Every working day SEMO is obliged to issue Indicative and Initial settlement run statements.

| Settlement Runs completed 01/06/2020 – 30/06/2020 |            |           |
|---|------------|-----------|
|   | Indicative | Initial   |
| On Time   | 21         | 29        |
| Same Day Late                                     | 2          | 1         |
| > 1 Day Late                                      | 7          | 0         |
| <b>Total runs</b>                                 | <b>30</b>  | <b>30</b> |

Table 2 - Settlement Runs completed 01/06/2020 - 30/06/2020

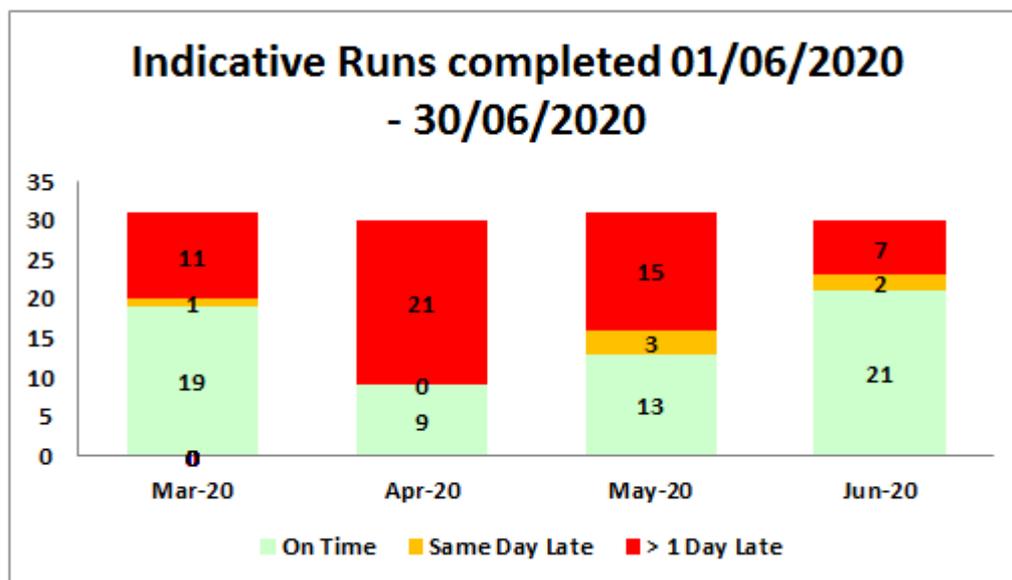


Figure 1 Indicative Settlement Runs Completed

Further details on publication times can be found in **Appendix C**

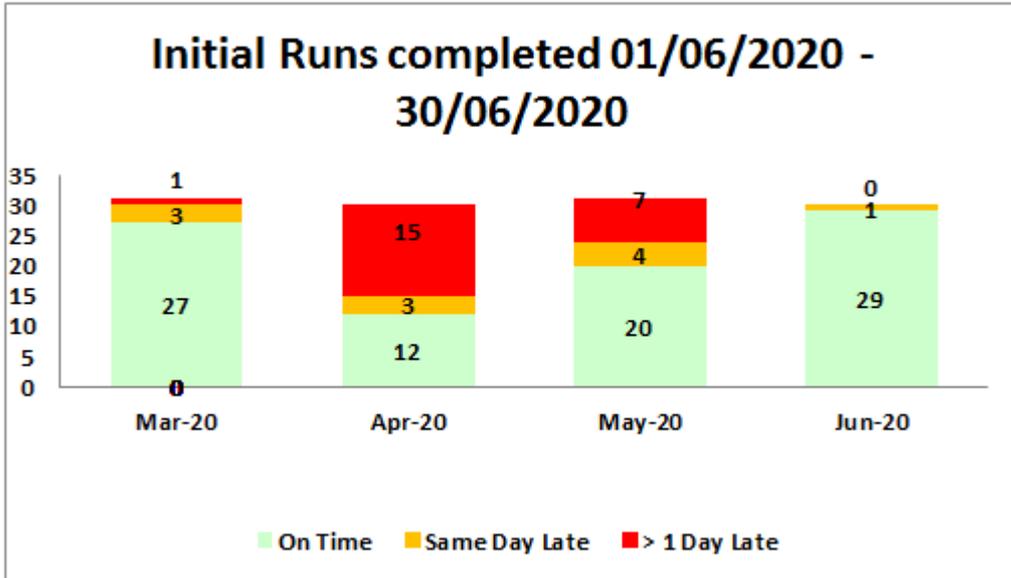


Figure 2 Initial Settlement Runs Completed

Further details on publication times can be found in **Appendix C**

### 3.2 Settlement Documents

The following table represents the publications of Initial Settlement Documents. SEMO is obliged to issue initial Settlement Documents 4 working days after the last day of the billing period.

| Settlement Documents completed 01/06/2020 - 30/06/2020 |              |
|--|--------------|
|  | No. of Weeks |
| On Time  | 7            |
| Same Day Late  | 0            |
| > 1 Day Late   | 1            |
| <b>Total runs</b>                                      | <b>8</b>     |

Table 3 - Settlement Documents completed 01/06/2020 - 30/06/2020

\*Up to 2 Settlement Documents issued per week due to KIR #6148

### **3.3 M+4 and M+13 Resettlement**

M+4 Resettlement processing occurred during each week for the month of June 2020.

Four weeks of M13 were published in June 2020. There were some follow on issues with ACTA data towards the end of the month (KIR ID #177409) that have impacted M13 processing into July 2020.

## 4 Financial Statistics

### 4.1 Cash Flow positions for Balancing Market, Capacity Market and Market Operator Charges

The Balancing Market reflects actions taken by the TSOs to keep the system balanced, for example, for differences between the market schedule and actual system demand. It determines the imbalance settlement price for settlement of these balancing actions. This includes any uninstructed deviations from a participant's notified ex-ante position. All data displayed in this section displays Initial data from 01 June 2020 to 30 June 2020.

- Positive values indicate Payments were greater than Charges
- Negative values indicate Charges were greater than Payments
- All figures are in Euro

| Balancing Market Cash Flow Position |   |                   |
|-------------------------------------|---|-------------------|
| Component                           | Component Name                                    | € Payment/Charge  |
| CDISCOUNT                           | Discount Payment                                  | 12,047,348        |
| CPREMIUM                            | Premium Payment                                   | 10,687,242        |
| CIMB                                | Imbalance Payment or Charge                       | 1,717,797         |
| CFC                                 | Fixed Cost Payment or Charge                      | 427,695           |
| CTEST                               | Testing Charge                                    | -2,985            |
| CABBPO                              | Bid Price Only Accepted Bid Payment or Charge     | -12,483           |
| CDIFFCWD                            | Within-day Difference Charge                      | -17,624           |
| CCA                                 | Currency Adjustment Charge                        | -37,541           |
| CAOPO                               | Offer Price Only Accepted Offer Payment or Charge | -40,904           |
| CCURL                               | Curtailed Payment or Charge                       | -95,815           |
| CUNIMB                              | Uninstructed Imbalance Charge                     | -99,078           |
| CSOCDIFFP                           | Difference Payment Socialisation Charge           | -269,016          |
| CREV                                | Residual Error Volume Charge                      | -1,540,499        |
| CIMP                                | Imperfections Charge                              | -26,093,244       |
| <b>Total</b>                        |   | <b>-3,329,107</b> |

Table 4 - Balancing Market Cash Flow Position

The Capacity Market is designed to help ensure that the generation capacity in Ireland and Northern Ireland (including Storage, Demand Side Units and Interconnector capacity) is sufficient to meet demand and that the regulatory approved generation adequacy standard is satisfied.

| Capacity Market Cash Flow Position |  |                     |
|------------------------------------|--|---------------------|
| Component                          | Component Name                               | €<br>Payment/Charge |
| CCP                                | Fixed Market Operator Charge Generator Units | 28,262,513          |
| CCC                                | Fixed Market Operator Charge Supplier Units  | -24,480,849         |
| <b>Total</b>                       |  | <b>3,781,664</b>    |

Table 5 - Capacity Market Cash Flow Position

Market Operator charges are used to recover the costs of administering the market:

| Market Operator Charges |  |                     |
|-------------------------|--|---------------------|
| Component               | Component Name                               | €<br>Payment/Charge |
| CMOAV                   | Fixed Market Operator Charge Supplier Units  | -1,531              |
| CMOAU                   | Fixed Market Operator Charge Generator Units | -58,910             |
| CVMO                    | Variable Market Operator Charge              | -974,205            |
| <b>Total</b>            |  | <b>-1,034,645</b>   |

Table 6 - Market Operator Charges

#### 4.2 Financial Changes between Initial Settlement and Subsequent Reruns

During the month of June 2020:

- M+4 Resettlement has been completed for Settlement Dates 22/12/2019 to 22/02/2020.
- M+13 Resettlement has been completed for Settlement Dates 27/01/2019 to 23/02/2019.

The tables below display the differences between the previous settlement run and the most recent resettlement run (either M+4 or M+13). The differences are then rolled up to the component charge level and combined for both M+4 and M+13.

| Balancing Market Resettlement |                   |
|-------------------------------|-------------------|
| Component                     | Difference        |
| CFC                           | €2,237,663        |
| CDISCOUNT                     | €383,663          |
| CUNIMB                        | €345,371          |
| CIMB                          | €43,036           |
| CSOCDIFFP                     | €3,081            |
| CCURL                         | €2,648            |
| CDIFFCNP                      | €0                |
| CDIFFPIMB                     | €0                |
| CTEST                         | €0                |
| CCA                           | -€16              |
| CDIFFCWD                      | -€193             |
| CABBPO                        | -€3,772           |
| CREV                          | -€15,612          |
| CIMP                          | -€47,456          |
| CPREMIUM                      | -€144,361         |
| CAOPO                         | -€202,669         |
| <b>Total</b>                  | <b>€2,601,383</b> |

**Table 7 - Balancing Market Resettlement**

| Capacity Market Resettlement |                 |
|------------------------------|-----------------|
| Component                    | Difference      |
| CCP                          | €37,816         |
| CCC                          | €195,589        |
| <b>Total</b>                 | <b>€233,405</b> |

**Table 8 - Capacity Market Resettlement**

| Market Operator Charges Resettlement |                 |
|--------------------------------------|-----------------|
| Component                            | Difference      |
| CMOAU                                | €190,933        |
| CMOAV                                | €5,010          |
| CVMO                                 | €353            |
| <b>Total</b>                         | <b>€196,296</b> |

**Table 9 - Market Operator Charges Resettlement**

Financial Statistics Disclaimer: the above information represents settlement data aggregated during the month in assessment, which may be different to the accounting data audited post settlement period.

## 5 Query Management

### 5.1 General Queries

The statistics presented in Table 10 - Helpdesk Query Statistics cover the month of June 2020.

| Received | Resolved | Open |
|----------|----------|------|
| 200      | 229      | 47   |

Table 10 – Helpdesk Query Statistics

The average resolution time for queries in June 2020 was 11.9 working days.

#### Definitions

- Resolved refers to queries resolved within June 2020, and includes queries raised before this time.
- Resolution Time (Working Days) refers to average time to resolve, in working days for this category of query. It is calculated based on all queries for the category, not just June 2020.
- Open refers to queries raised but not resolved as of 30<sup>th</sup> of June 2020.

### 5.2 Settlement Queries

There were 17 Formal Settlement queries raised in June 2020.

3 have been upheld and 14 are unresolved at this time and are currently under investigation.

| Topic (upheld Queries) | Number of Queries |
|------------------------|-------------------|
| CUNIMB                 | 12                |
| CIMB                   | 4                 |
| CDIFFCDA               | 1                 |

Table 11 – Upheld Settlement Queries by Topic

Further Details on Settlement queries that have been upheld can be found in **Appendix D**.

A full list of all unresolved Settlement queries raised in June 2020 can be found in **Appendix D**.

### **5.3 Disputes**

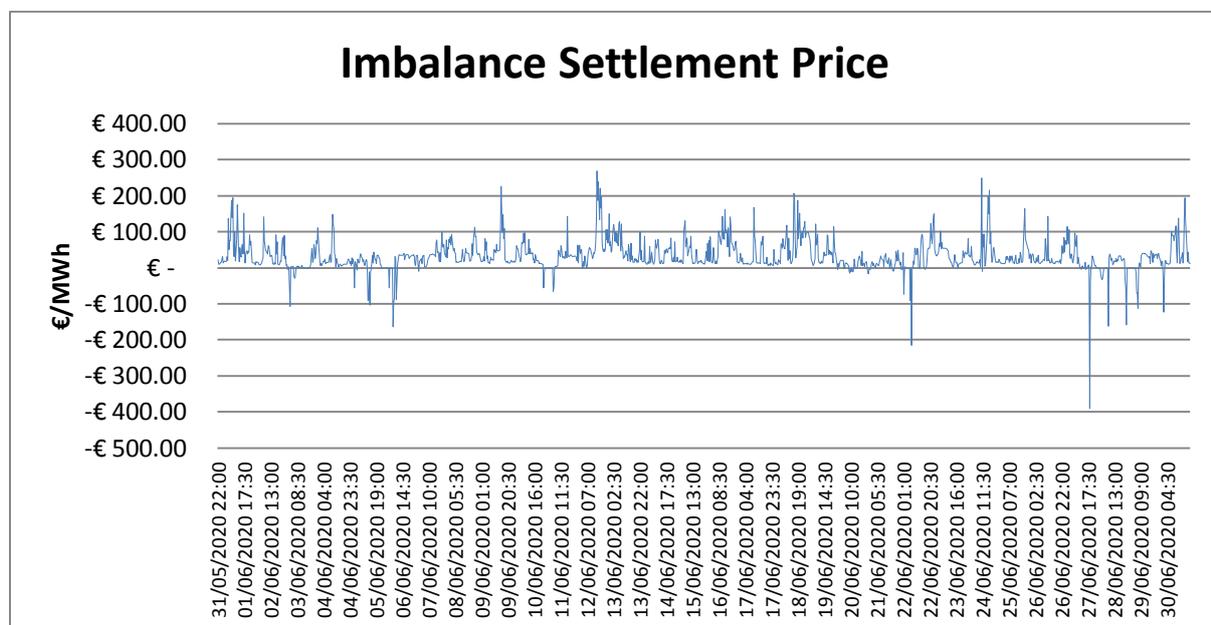
No Disputes have been raised in the month of June 2020.

## 6 Imbalance Price

### 6.1 Imbalance Price

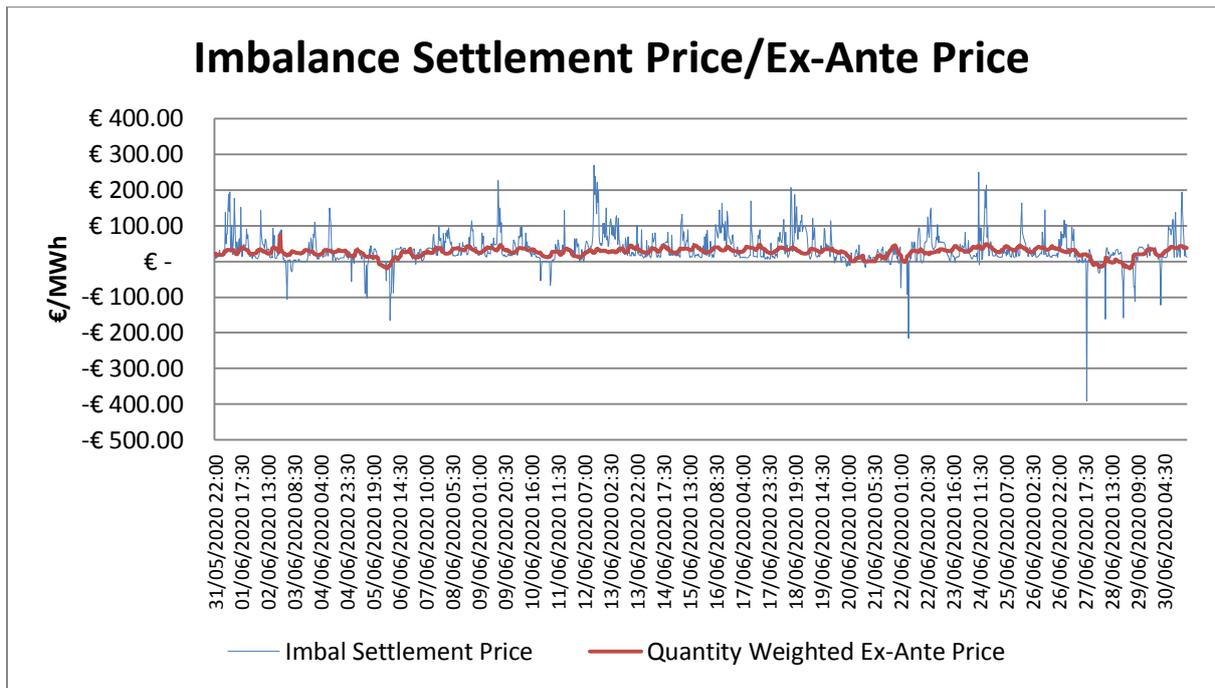
There are two types of Imbalance Price referred to in this section; the Imbalance Price which is the price associated with a 5 Minute Imbalance Pricing Period; and secondly, an Imbalance Settlement Price which is calculated as the average of six 5 Minute Imbalance Prices for a corresponding 30 minute Imbalance Settlement Period.

**Figure 3** below shows the Imbalance Settlement Prices for June 2020. All system calculated Imbalance Settlement Prices are published on this graph; both the Market Back Up Price and the 30 minute average of the Imbalance Price. The average Imbalance Settlement Price for June was €32.16.



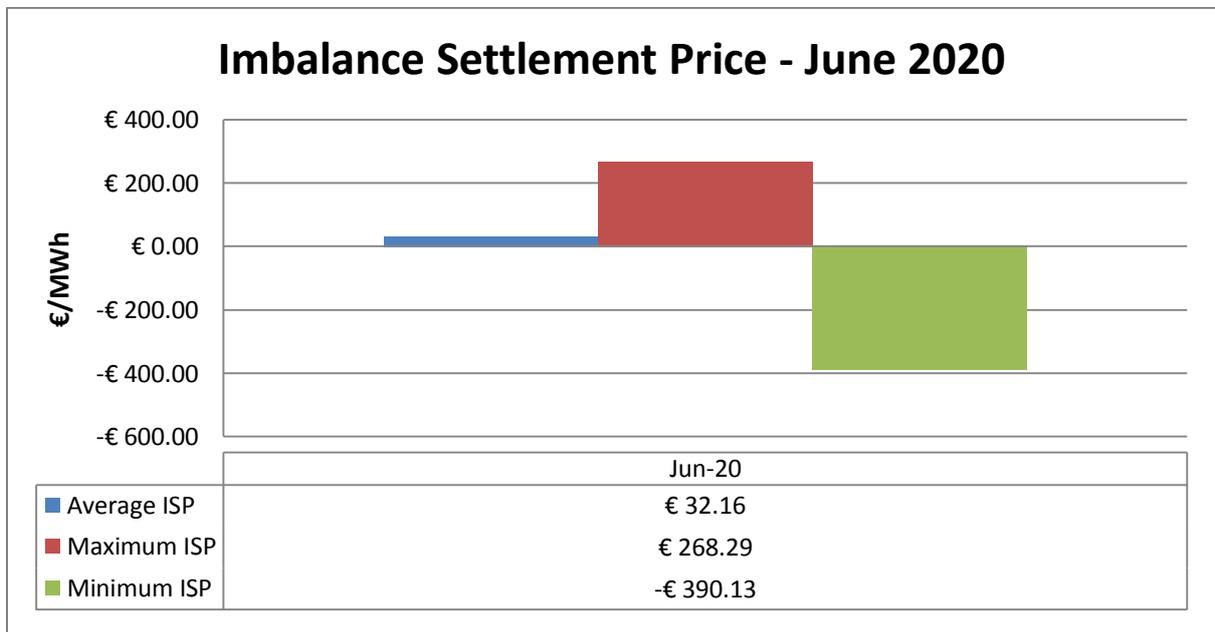
**Figure 3 – Imbalance Settlement Price**

**Figure 4** below shows the Quantity Weighted Ex-Ante Price as a comparator to the Imbalance Settlement Price. The Quantity Weighted Ex-Ante Price is the value used by SEMO as the Market Back Up Price, should the Market Operator not be able to calculate an Imbalance Settlement Price; based on the average of the six 5 Minute Imbalance Prices for a given Imbalance Settlement Period.



**Figure 4 – Imbalance Settlement Price & Quantity Weighted Ex-Ante Price Comparison**

Figure 5 below highlights the monthly Highest, Lowest and Average half-hour Imbalance Prices for the period June 2020.



**Figure 5 – Highest, Lowest and Average Imbalance Prices**

## 6.2 Exchange Rate

The SEM is a dual currency market, Units based in Northern Ireland submit their Offer Data in GBP. All GBP Offer Data is converted to EUR as part of the Balancing Market price setting process. The GBP to EUR exchange rate is captured below in **Figure 6**.

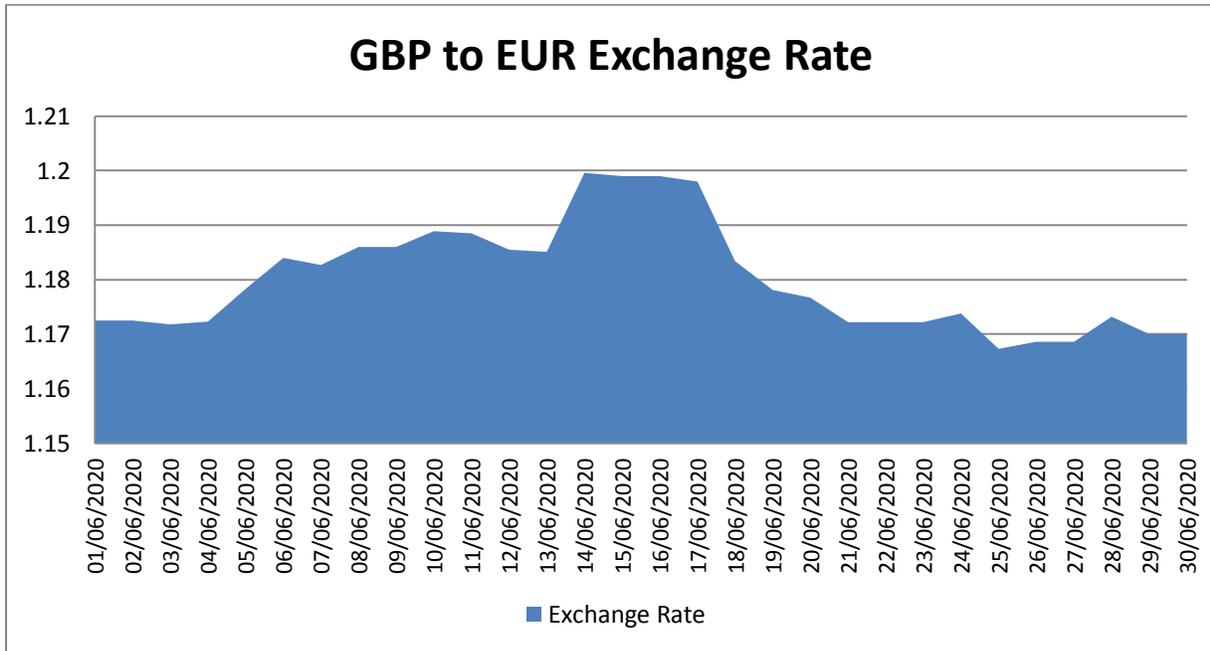


Figure 6 – GBP to EUR Exchange Rate

## 6.3 Imbalance Price Generation and Backup Price

The Market Back Up Price is calculated and published automatically by the Market Systems in the event that one or more 5 minute Imbalance Prices have not been calculated for an Imbalance Settlement Period. During this calendar Month, there were 6 Market Back Up Prices published as a result of 20 missed Imbalance Prices<sup>1</sup>.

<sup>1</sup> If one or more five minute Imbalance Prices are not published in one Imbalance Settlement Period, then the Market Back up Price is used as the corresponding Imbalance Settlement Price.

## 7 Modifications

### 7.1 *Balancing Market – Trading & Settlement Code Modification Management*

The tables that follow give an overview of the activity that has taken place between 1<sup>st</sup> June 2020 and 30<sup>th</sup> June 2020. Table 12 shows the dates and number of Modifications Committee Meetings and Working Groups that took place over this period.

| Meeting                            | Date                       | Location        |
|------------------------------------|----------------------------|-----------------|
| Modifications Committee Meeting 99 | 18 <sup>th</sup> June 2020 | Conference Call |

**Table 12: Balancing Market: Trading & Settlement Code Modifications Committee Meetings**

At the Modifications Committee Meeting, decisions are made with regard to progressing various Modification Proposals. Table 13 gives an outline of the amount of activity that has taken place over this period.

| Modification Proposal Activity | Total |
|--------------------------------|-------|
| Raised                         | 1     |
| Alternative Versions raised    | 1     |
| Withdrawn                      | 1     |
| Deferred                       | 3     |
| Extension Granted              | 0     |
| Recommended for Approval       | 2     |
| Recommended for Rejection      | 0     |
| Further Work Required          | 0     |
| RA Decision Approved           | 0     |
| RA Decision Rejected           | 0     |

**Table 13 - Modification Proposal Activity**

### 7.2 *Balancing Market - Modifications Process Development*

Modification Proposals were considered at bimonthly Modifications Committee Meetings alternating between Belfast and Dublin or conference call where applicable (see Table 17).

Full details of all modifications progressed during the year are available in the [Balancing Market Modifications section](#) of the SEMO website.

### **Recommended for Approval**

- Mod\_01\_20 PMEA No Energy Action Same Direction as NIV
- Mod\_04\_20 Voting clarification and additional transparency

### **Withdrawn**

- Mod\_07\_20 Balancing Modifications Committee Composition and constitution definitions

## 8 Central Systems

### 8.1 System Releases

There were no System Releases in June.

### 8.2 System Availability

The table below gives the system availability values for the month of June 2020.

| System / Application               | Annual Availability % |
|------------------------------------|-----------------------|
| Settlements (CSB)                  | 100%                  |
| MI                                 | 100%                  |
| MA                                 | 100%                  |
| Reporting                          | 100%                  |
| Website                            | 100%                  |
| <b>Average System Availability</b> | <b>100%</b>           |

Table 14 - Monthly Availability

### 8.3 Known Issues Report

For details regarding system errors please refer to the latest Known Issues Report published on the [SEMO](#) website.

### 8.4 Limited Communication Failure (LCF), General Communication Failure (GCF) and General System Failure (GSF)

There were no LCFs during the month of June 2020.

There was no GCF during the month of June 2020.

There were no GSFs during the month of June 2020.

## 9 Appendix A: Trading and Settlement Code Breaches

### Meter Data Provider Breaches

| Ops Date Identified | Run Type | Issue  | IDP Provid | Issue Type                       | Description       | T&SC Breach | Status |
|---------------------|----------|--------|------------|----------------------------------|-------------------|-------------|--------|
| 04/06/2020          | D+1      | Timing | MRSO       | File submission of Metering data | Delay of 5 mins   | Minor       | Closed |
| 21/06/2020          | D+1      | Timing | MRSO       | File submission of Metering data | Delay of 124 mins | Minor       | Closed |

**Table 15 - Meter data provider breaches**

### Market Participant Breaches

| PT name                                    | Invoiced period | Market | Default issued due to | Default letter issued | T & SC Breach | Status |
|--|-----------------|--------|-----------------------|-----------------------|---------------|--------|
| Energi Danmark A/S                         | WK_20_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Energi Danmark A/S                         | WK_21_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Glow Power Limited                         | WK_22_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| IBERDROLA IRELAND LIMITED                  | WK_22_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Gruig Wind Farm Limited                    | RS25012020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Endeco - Wirelite Sensors Limited          | WK_23_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Crighshane Wind Farm Limited               | WK_23_2020      | BMCRM  | Timing                | Yes                   | Major         | Closed |
| Dan Twomey Waterpower Engineering Limited. | RS31012020      | MO     | Timing                | Yes                   | Major         | Closed |

**Table 16 - Clearing Default Notices**

## Market Operator Breaches

| Ops Date Identified          | Periods affected | Run Type   | Quality or Timing | Party | Issue Type       | Description   | Cause   | Resolution  | T&SC Breach | Status |
|------------------------------|------------------|------------|-------------------|-------|------------------|---|---|---|-------------|--------|
| 5th - 7th, 11th, 28th & 29th | 6                | Indicative | Timing            | SEMO  | KIR 176093       | IP Timeout Limit Issue  | Can cause delays to daily Indicative & Initial settlement publication timelines | Software Update from vendor - deployed on 7th June. | Minor       | Closed |
| 14th                         | 1                | Indicative | Timing            | SEMO  | Processing Issue | Processing delayed  | Processing catch up from weekend backlog  | Processing backlog worked through                   | Minor       | Closed |
| 16th                         | 1                | Indicative | Timing            | SEMO  | Processing Issue | System Constraints  | Processing delayed due to competing processes                                   | Processing continued                                | Minor       | Closed |
| 21st                         | 1                | Indicative | Timing            | SEMO  | Late MDP data    | Indicative runs were published late after target day due to a delay with MDP data | MRSO MDP data provided late   | Data received and processing continued              | Minor       | Closed |

**Table 17 – Delays to Indicative Settlement**

| Ops Date Identified | Periods affected | Run Type | Quality or Timing | Party | Issue Type       | Description        | Cause                                  | Resolution   | T&SC Breach | Status |
|---------------------|------------------|----------|-------------------|-------|------------------|--------------------|--|--|-------------|--------|
| 16th                | 1                | Initial  | Timing            | SEMO  | Processing Issue | Financial analysis | Additional financial analysis required | Additional financial analysis carried out & processing continued | Minor       | Closed |

**Table 18 – Delays to Initial Settlement**

| Ops Date Identified | Documents affected | Run Type            | Quality or Timing | Party | Issue Type   | Description   | Cause  | Resolution                            | T&SC Breach | Status |
|---------------------|--------------------|---------------------|-------------------|-------|--------------|---|--|---------------------------------------|-------------|--------|
| 12/06/2020          | 1                  | Settlement Document | Timing            | SEMO  | KIR #155,031 | Due to KIR 6148, two Settlement Documents are required to be created when there are more than four billing periods to be published. The second Settlement Document can take up to 90 minutes of processing time to create. This should take 10 minutes similar to the creation timing of the first Settlement Document. | This known issue creates a risk that settlement documents could be delayed beyond 12 noon due to the requirement for two settlement documents (KIR 6148), and the duration it takes for the second settlement document to be created (#155031) | Software Update from Vendor required. | Major       | Closed |

**Table 19 – Delays to Settlement Document**

## 10 Appendix B: Historical Settlement Information

### Settlements : July 2019 data key process updates

| Settlement Dates                                      | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|---|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Settlements          | Indicative | 31               | 17      | 4                              | 10              |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Settlements          | Initial    | 31               | 29      | 2                              | -               |
| Sep 30 <sup>th</sup> 2018 – Oct 27 <sup>th</sup> 2018 | M+4 Resettlement     | Weekly     | 28               | 28      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Credit Reports       | Daily      | 66               | 66      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Payments In          | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> -31 <sup>st</sup>                     | Settlement Documents | Weekly     | 4                | 4       | -                              | -               |

Figure 7 - Settlement Information July 2019

### Settlements : August 2019 data key process updates

| Settlement Dates                                     | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Settlements          | Indicative | 31               | 19      | 3                              | 8               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Settlements          | Initial    | 31               | 28      | 3                              | -               |
| Oct 28 <sup>th</sup> 2018 – Dec 1 <sup>st</sup> 2018 | M+4 Resettlement     | Weekly     | 28               | 28      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Credit Reports       | Daily      | 66               | 66      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Payments In          | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                   | Settlement Documents | Weekly     | 4                | 4       | -                              | -               |

Figure 8 - Settlement Information August 2019

## Settlements : Sep 2019 data process updates

| Settlement Dates                                     | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 30 <sup>th</sup>                   | Settlements          | Indicative | 30               | 10      | 9                              | 11              |
| 1 <sup>st</sup> – 30 <sup>th</sup>                   | Settlements          | Initial    | 30               | 17      | 6                              | 7               |
| Dec 2 <sup>nd</sup> 2018 – Dec 29 <sup>th</sup> 2018 | M+4 Resettlement     | Weekly     | 28               | 28      | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>                   | Credit Reports       | Daily      | 66               | 66      | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>                   | Payments In          | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>                   | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| Aug 25 <sup>th</sup> – Sep 21 <sup>st</sup>          | Settlement Documents | Weekly     | 4                | 1       | 2                              | 1               |

Figure 9 - Settlement Information September 2019

## Settlements : Oct 2019 data process updates

| Settlement Dates                                    | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|---|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 31 <sup>st</sup>                  | Settlements          | Indicative | 31               | 12      | -                              | 19              |
| 1 <sup>st</sup> – 31 <sup>st</sup>                  | Settlements          | Initial    | 31               | 18      | 4                              | 9               |
| 6 <sup>th</sup> Jan 2019 – 2 <sup>nd</sup> Feb 2019 | M+4 Resettlement     | Weekly     | 28               | 28      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                  | Credit Reports       | Daily      | 66               | 66      | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                  | Payments In          | Weekly     | 4                | 3       | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                  | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| Sep 22 <sup>nd</sup> – Oct 19 <sup>th</sup>         | Settlement Documents | Weekly     | 4                | 3       | -                              | 1               |

Figure 10 - Settlement Information October 2019

## Settlements : Nov 2019 data process updates

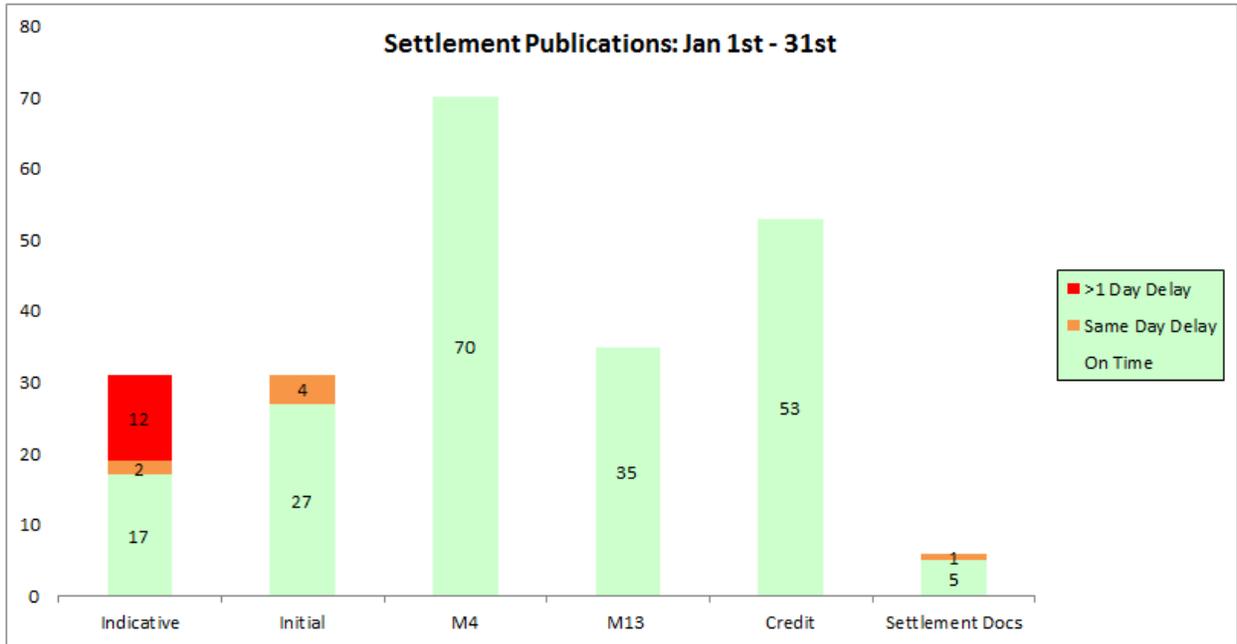
| Settlement Dates                                 | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 30 <sup>th</sup>               | Settlements          | Indicative | 30               | 6       | 5                              | 19              |
| 1 <sup>st</sup> – 30 <sup>th</sup>               | Settlements          | Initial    | 30               | 25      | 3                              | 2               |
| 3 <sup>rd</sup> Feb 2019 – 9 <sup>th</sup> Mar   | M+4 Resettlement     | Weekly     | 28               | 28      | -                              | -               |
| 30 <sup>th</sup> Sep – 19 <sup>th</sup> Oct 2018 | M+13 Resettlement    | Weekly     | 28               | 28      | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>               | Credit Reports       | Daily      | 66               | 66      | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>               | Payments In          | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 30 <sup>th</sup>               | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| Oct 20 <sup>th</sup> – Nov 23 <sup>rd</sup>      | Settlement Documents | Weekly     | 4                | 4       | -                              | -               |

Figure 11 - Settlement Information November 2019

## Settlements : Dec 2019 data process updates

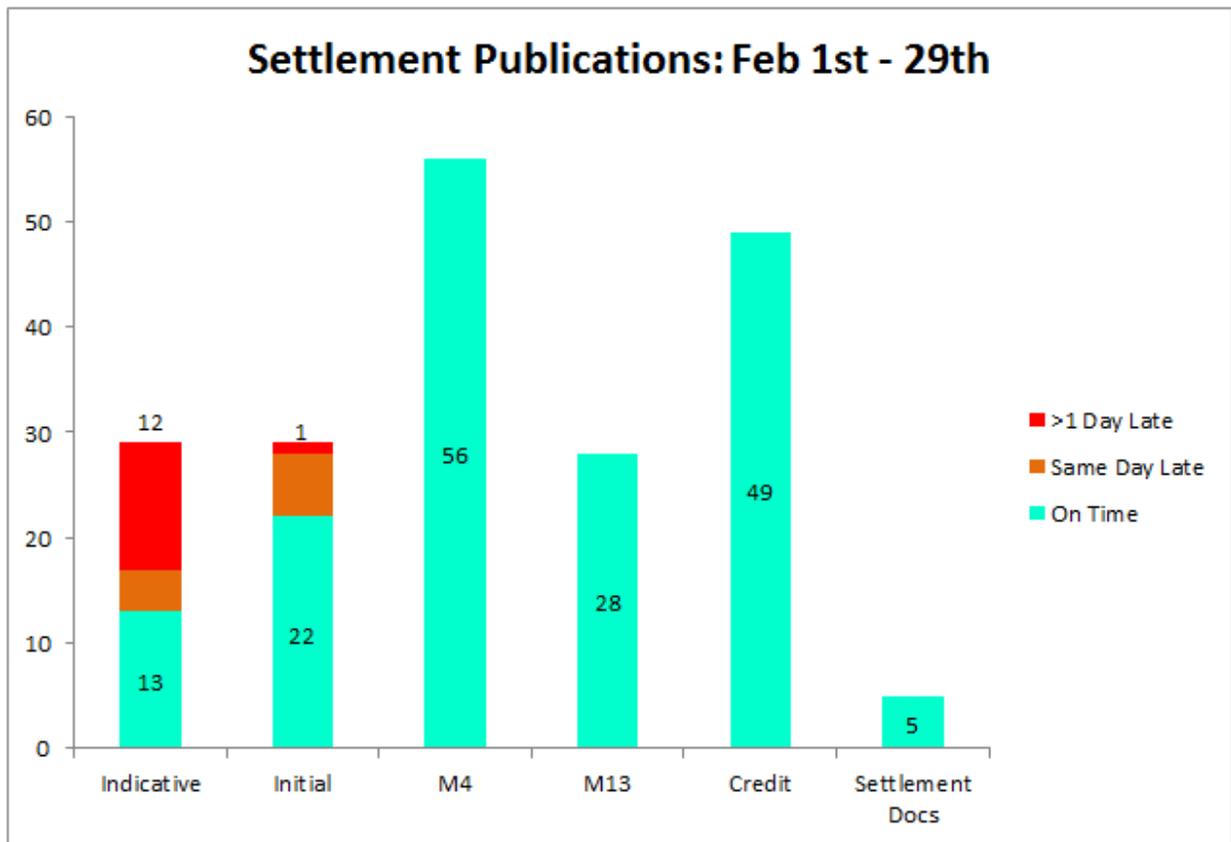
| Settlement Dates                                      | Run Category         | Run Type   | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|---|----------------------|------------|------------------|---------|--------------------------------|-----------------|
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Settlements          | Indicative | 31               | 20      | 2                              | 9               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Settlements          | Initial    | 31               | 27      | 3                              | 1               |
| 10 <sup>th</sup> Mar – 30 <sup>th</sup> Mar           | M+4 Resettlement     | Weekly     | 21               | 21      | -                              | -               |
| 21 <sup>st</sup> Oct 2018 – 11 <sup>th</sup> Nov 2018 | M+13 Resettlement    | Weekly     | 21               | 14      | -                              | 1               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Credit Reports       | Daily      | 46               | 45      | -                              | 1               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Payments In          | Weekly     | 4                | 4       | -                              | -               |
| 1 <sup>st</sup> – 31 <sup>st</sup>                    | Payments Out         | Weekly     | 4                | 4       | -                              | -               |
| Nov 24 <sup>th</sup> – Dec 14 <sup>th</sup>           | Settlement Documents | Weekly     | 3                | 3       | -                              | -               |

Figure 12 - Settlement Information December 2019



**Figure 13 - Settlement Information January 2020\***

*\*The above graph in Figure 13 for Feb 2020 data represents similar data content to that outlined in tabular format for Figures 7-12*



**Figure 14 - Settlement Information February 2020**

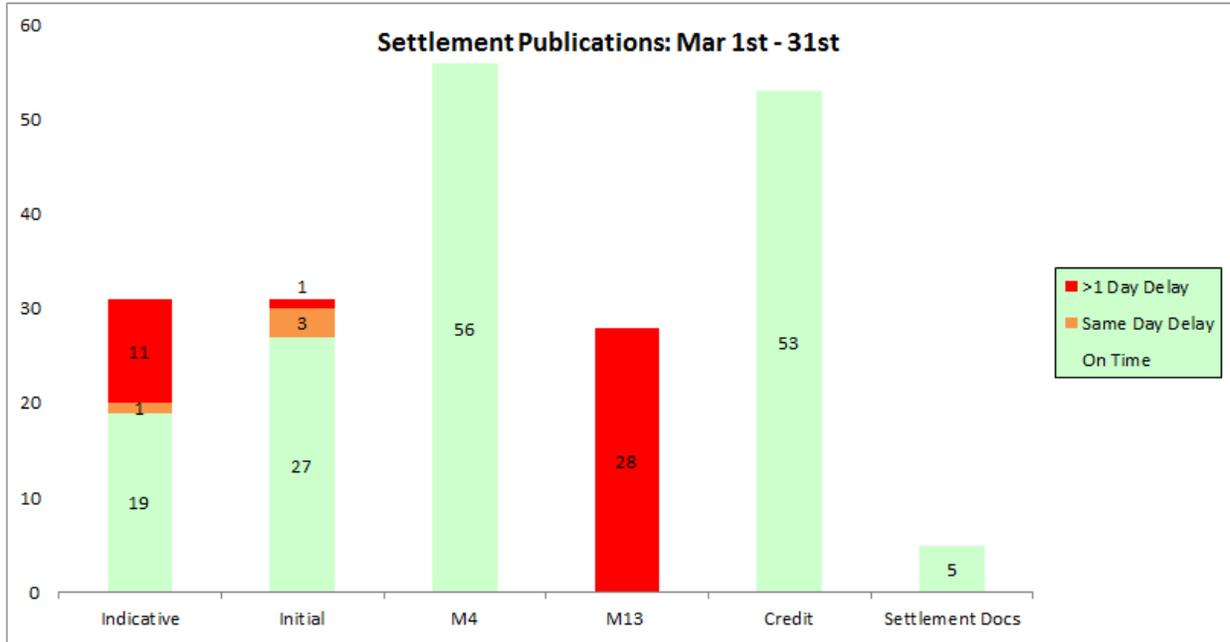


Figure 15 - Settlement Information March 2020

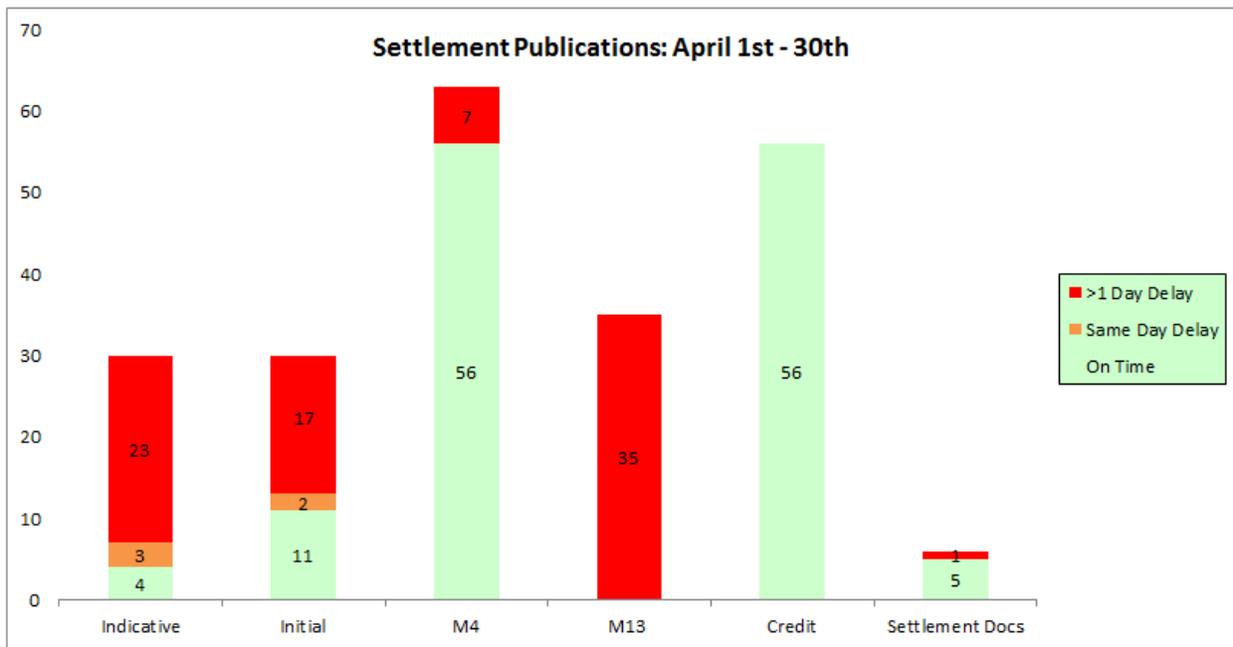


Figure 16 – Settlement Information April 2020

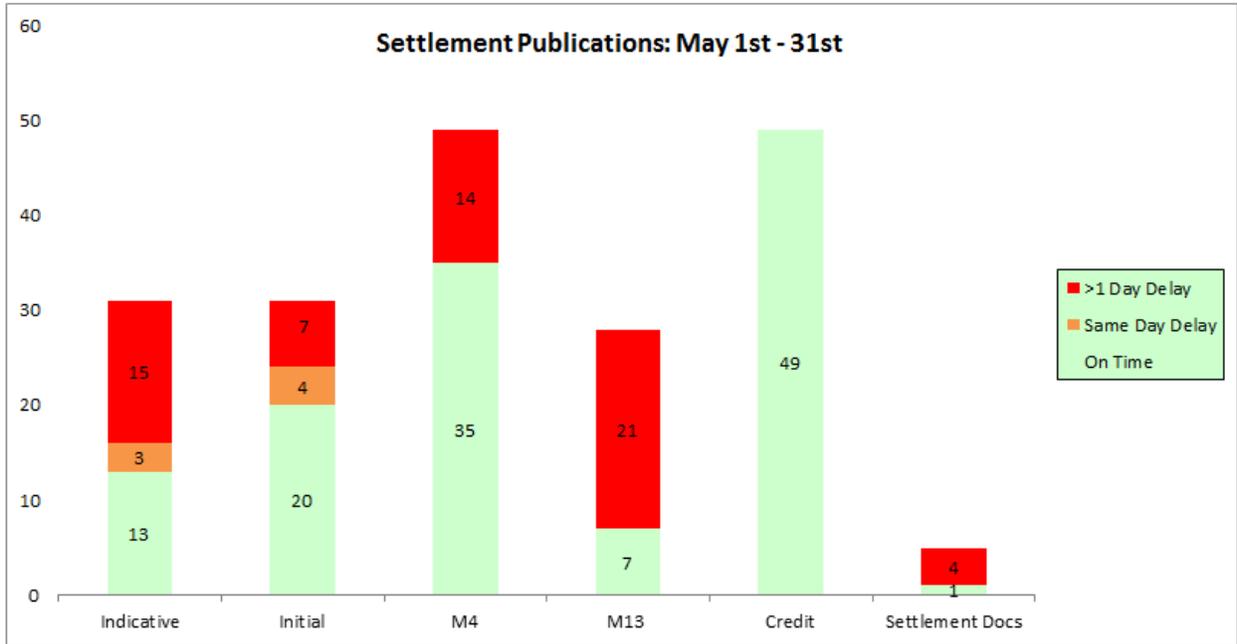


Figure 17 – Settlement Information May 2020

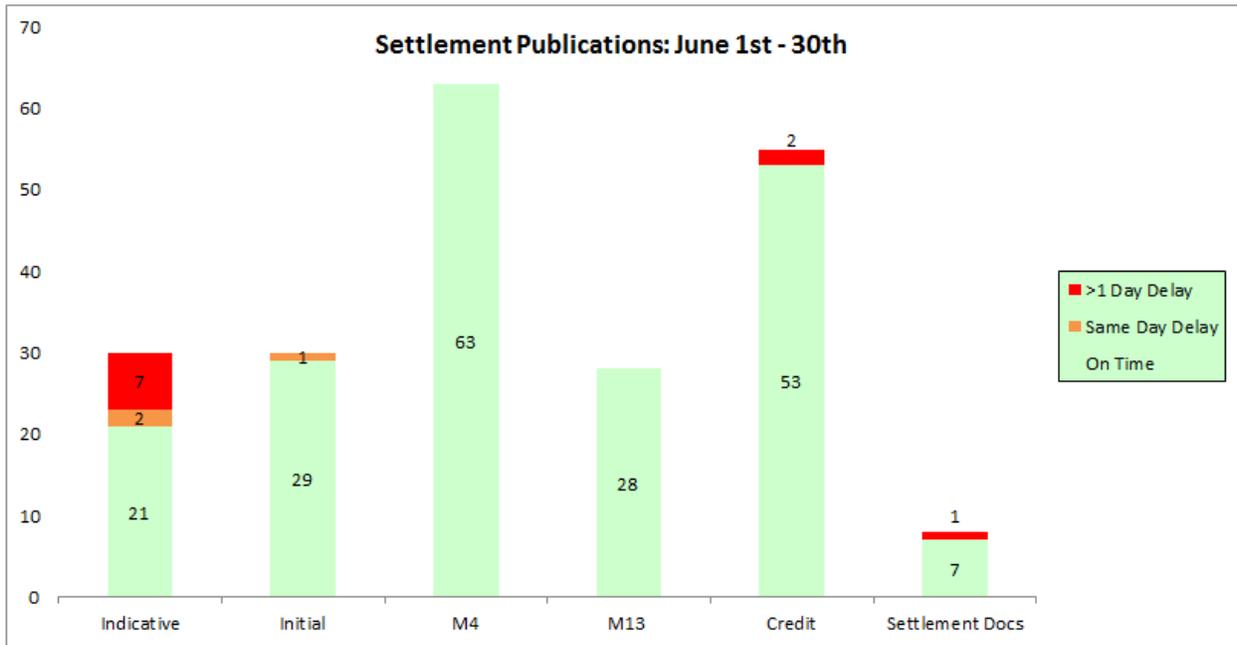


Figure 18 – Settlement Information June 2020

## 11 Appendix C: Settlement Publication Timings

### Indicative Settlement

| Operational Date | Market | Run        | Period End Date | Target Date & Time | Publish Date & Time |
|------------------|--------|------------|-----------------|--------------------|---------------------|
| 02/06/2020       | BALIMB | Indicative | 01/06/2020      | 02/06/2020 17:00   | 02/06/2020 16:11    |
| 03/06/2020       | BALIMB | Indicative | 02/06/2020      | 03/06/2020 17:00   | 03/06/2020 16:37    |
| 04/06/2020       | BALIMB | Indicative | 03/06/2020      | 04/06/2020 17:00   | 04/06/2020 16:47    |
| 05/06/2020       | BALIMB | Indicative | 04/06/2020      | 05/06/2020 17:00   | 05/06/2020 16:22    |
| 08/06/2020       | BALIMB | Indicative | 05/06/2020      | 08/06/2020 17:00   | 09/06/2020 09:58    |
| 08/06/2020       | BALIMB | Indicative | 06/06/2020      | 08/06/2020 17:00   | 09/06/2020 10:04    |
| 08/06/2020       | BALIMB | Indicative | 07/06/2020      | 08/06/2020 17:00   | 09/06/2020 10:45    |
| 09/06/2020       | BALIMB | Indicative | 08/06/2020      | 09/06/2020 17:00   | 09/06/2020 16:44    |
| 10/06/2020       | BALIMB | Indicative | 09/06/2020      | 10/06/2020 17:00   | 10/06/2020 16:31    |
| 11/06/2020       | BALIMB | Indicative | 10/06/2020      | 11/06/2020 17:00   | 11/06/2020 16:49    |
| 12/06/2020       | BALIMB | Indicative | 11/06/2020      | 12/06/2020 17:00   | 15/06/2020 09:39    |
| 15/06/2020       | BALIMB | Indicative | 12/06/2020      | 15/06/2020 17:00   | 15/06/2020 16:23    |
| 15/06/2020       | BALIMB | Indicative | 13/06/2020      | 15/06/2020 17:00   | 15/06/2020 16:44    |
| 15/06/2020       | BALIMB | Indicative | 14/06/2020      | 15/06/2020 17:00   | 15/06/2020 17:12    |
| 16/06/2020       | BALIMB | Indicative | 15/06/2020      | 16/06/2020 17:00   | 16/06/2020 16:10    |
| 17/06/2020       | BALIMB | Indicative | 16/06/2020      | 17/06/2020 17:00   | 17/06/2020 17:12    |
| 18/06/2020       | BALIMB | Indicative | 17/06/2020      | 18/06/2020 17:00   | 18/06/2020 16:42    |
| 19/06/2020       | BALIMB | Indicative | 18/06/2020      | 19/06/2020 17:00   | 19/06/2020 16:40    |
| 22/06/2020       | BALIMB | Indicative | 19/06/2020      | 22/06/2020 17:00   | 22/06/2020 15:30    |
| 22/06/2020       | BALIMB | Indicative | 20/06/2020      | 22/06/2020 17:00   | 22/06/2020 15:56    |
| 22/06/2020       | BALIMB | Indicative | 21/06/2020      | 22/06/2020 17:00   | 23/06/2020 09:06    |
| 23/06/2020       | BALIMB | Indicative | 22/06/2020      | 23/06/2020 17:00   | 23/06/2020 16:35    |
| 24/06/2020       | BALIMB | Indicative | 23/06/2020      | 24/06/2020 17:00   | 24/06/2020 16:31    |
| 25/06/2020       | BALIMB | Indicative | 24/06/2020      | 25/06/2020 17:00   | 25/06/2020 16:53    |
| 26/06/2020       | BALIMB | Indicative | 25/06/2020      | 26/06/2020 17:00   | 26/06/2020 16:34    |
| 29/06/2020       | BALIMB | Indicative | 26/06/2020      | 29/06/2020 17:00   | 29/06/2020 16:18    |
| 29/06/2020       | BALIMB | Indicative | 27/06/2020      | 29/06/2020 17:00   | 29/06/2020 16:31    |
| 29/06/2020       | BALIMB | Indicative | 28/06/2020      | 29/06/2020 17:00   | 30/06/2020 09:29    |
| 30/06/2020       | BALIMB | Indicative | 29/06/2020      | 30/06/2020 17:00   | 01/07/2020 11:03    |
| 01/07/2020       | BALIMB | Indicative | 30/06/2020      | 01/07/2020 17:00   | 01/07/2020 16:39    |

Table 20 – Indicative Settlement Publication times

## Initial Settlement

| Operational Date | Market | Run     | Period End Date | Target Date & Time | Publish Date & Time |
|------------------|--------|---------|-----------------|--------------------|---------------------|
| 08/06/2020       | BALIMB | Initial | 01/06/2020      | 08/06/2020 12:00   | 08/06/2020 11:28    |
| 09/06/2020       | BALIMB | Initial | 02/06/2020      | 09/06/2020 12:00   | 09/06/2020 11:24    |
| 10/06/2020       | BALIMB | Initial | 03/06/2020      | 10/06/2020 12:00   | 10/06/2020 11:07    |
| 11/06/2020       | BALIMB | Initial | 04/06/2020      | 11/06/2020 12:00   | 11/06/2020 11:02    |
| 12/06/2020       | BALIMB | Initial | 05/06/2020      | 12/06/2020 12:00   | 12/06/2020 09:22    |
| 12/06/2020       | BALIMB | Initial | 06/06/2020      | 12/06/2020 12:00   | 12/06/2020 09:26    |
| 12/06/2020       | BALIMB | Initial | 07/06/2020      | 12/06/2020 12:00   | 12/06/2020 11:49    |
| 15/06/2020       | BALIMB | Initial | 08/06/2020      | 15/06/2020 12:00   | 15/06/2020 11:53    |
| 16/06/2020       | BALIMB | Initial | 09/06/2020      | 16/06/2020 12:00   | 16/06/2020 11:01    |
| 17/06/2020       | BALIMB | Initial | 10/06/2020      | 17/06/2020 12:00   | 17/06/2020 11:02    |
| 18/06/2020       | BALIMB | Initial | 11/06/2020      | 18/06/2020 12:00   | 18/06/2020 11:05    |
| 19/06/2020       | BALIMB | Initial | 12/06/2020      | 19/06/2020 12:00   | 19/06/2020 08:41    |
| 19/06/2020       | BALIMB | Initial | 13/06/2020      | 19/06/2020 12:00   | 19/06/2020 08:46    |
| 19/06/2020       | BALIMB | Initial | 14/06/2020      | 19/06/2020 12:00   | 19/06/2020 11:01    |
| 22/06/2020       | BALIMB | Initial | 15/06/2020      | 22/06/2020 12:00   | 22/06/2020 11:01    |
| 23/06/2020       | BALIMB | Initial | 16/06/2020      | 23/06/2020 12:00   | 23/06/2020 16:35    |
| 24/06/2020       | BALIMB | Initial | 17/06/2020      | 24/06/2020 12:00   | 24/06/2020 11:02    |
| 25/06/2020       | BALIMB | Initial | 18/06/2020      | 25/06/2020 12:00   | 25/06/2020 10:06    |
| 26/06/2020       | BALIMB | Initial | 19/06/2020      | 26/06/2020 12:00   | 25/06/2020 16:17    |
| 26/06/2020       | BALIMB | Initial | 20/06/2020      | 26/06/2020 12:00   | 25/06/2020 16:34    |
| 26/06/2020       | BALIMB | Initial | 21/06/2020      | 26/06/2020 12:00   | 26/06/2020 11:01    |
| 29/06/2020       | BALIMB | Initial | 22/06/2020      | 29/06/2020 12:00   | 29/06/2020 11:01    |
| 30/06/2020       | BALIMB | Initial | 23/06/2020      | 30/06/2020 12:00   | 30/06/2020 11:02    |
| 01/07/2020       | BALIMB | Initial | 24/06/2020      | 01/07/2020 12:00   | 01/07/2020 11:07    |
| 02/07/2020       | BALIMB | Initial | 25/06/2020      | 02/07/2020 12:00   | 02/07/2020 11:04    |
| 03/07/2020       | BALIMB | Initial | 26/06/2020      | 03/07/2020 12:00   | 03/07/2020 09:16    |
| 03/07/2020       | BALIMB | Initial | 27/06/2020      | 03/07/2020 12:00   | 03/07/2020 09:23    |
| 03/07/2020       | BALIMB | Initial | 28/06/2020      | 03/07/2020 12:00   | 03/07/2020 11:02    |
| 06/07/2020       | BALIMB | Initial | 29/06/2020      | 06/07/2020 12:00   | 06/07/2020 10:47    |
| 07/07/2020       | BALIMB | Initial | 30/06/2020      | 07/07/2020 12:00   | 07/07/2020 11:24    |

Table 21 – Initial Settlement Publication times

## 12 Appendix D: List of Queries by Type

| Date Sent  | Due Date   | Query Ref No. | Charge Component |
|------------|------------|---------------|------------------|
| 05/06/2020 | 17/07/2020 | #2091         | CIMB             |
| 15/06/2020 | 13/07/2020 | #2157         | CIMB             |
| 17/06/2020 | 15/07/2020 | #2172         | CUNIMB           |

**Table 22 - Upheld Queries**

| Date Sent  | Due Date   | Query Ref No. | Charge Component |
|------------|------------|---------------|------------------|
| 09/06/2020 | 21/07/2020 | #2118         | CIMB             |
| 23/06/2020 | 21/07/2020 | #2210         | CUNIMB           |
| 24/06/2020 | 22/07/2020 | #2219         | CUNIMB           |
| 24/06/2020 | 22/07/2020 | #2220         | CUNIMB           |
| 25/06/2020 | 23/07/2020 | #2230         | CUNIMB           |
| 25/06/2020 | 23/07/2020 | #2231         | CUNIMB           |
| 25/06/2020 | 23/07/2020 | #2232         | CUNIMB           |
| 25/06/2020 | 23/07/2020 | #2236         | CUNIMB           |
| 25/06/2020 | 23/07/2020 | #2237         | CUNIMB           |
| 29/06/2020 | 27/07/2020 | #2248         | CUNIMB           |
| 29/06/2020 | 27/07/2020 | #2249         | CUNIMB           |
| 29/06/2020 | 27/07/2020 | #2251         | CIMB             |
| 29/06/2020 | 27/07/2020 | #2253         | CDIFFCDA         |
| 30/06/2020 | 28/07/2020 | #2255         | CUNIMB           |

**Table 23 - Unresolved Formal Queries**