Microsoft Edge in IE mode Connectivity Issue

• Your MPI Certificate will firstly need to be re-installed - please carry out the following steps:

Please Note and Important - Ensure that any MPI certificate you are deleting that you have already exported the certificate.

1. Launch DigiCert PKI client and highlight your MPI Certificate -

DigiCert PKI Client	- 🗆 X
digicert' PKI CLIENT Where is your certificate?	About Need help? Advanced
Communication E Certificates	Change your PIN Reset your PIN Import a certificate
Issued: Feb 20, 2025 Expires: Mar 22, 2026 PKI Client Trust: Valid	Delete certificate Export certificate Rename certificate

2. Click on Export Certificate on the right hand side -



2.b Create and fill in a password under Create Private Key Password and click on Export. This will prompt you to save the p12 file. Name and save the certificate to a location you can access later.

DigiCert PKI Clier	nt					—		
Export certifi	cate					1.11.11.1.0	t tvanced	
Save in:	MPI Certificate		•	(-	e 🗄			
4	Name	^		Status		Date modified		
Quick access		No	items match your s	earch.				
Desktop								
-								
Libraries								
This PC								
Network								
	<						>	
	File name:	MPI_Cert			•	Save		
	Save as type:	Compatible PK	CS#12 Format (*.p12))	•	Cancel		
							ug in your nart card	
My Comput	ter						<u> </u>	
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Cert	ificate "MPI Certi	ficate" succe	essfully exported.					
				1	Cha	nge your PIN		
					Rese	et your PIN		
N			Are 🌪		Impo	ort a certificat		
(2 Certifica	ites)	entilicate	Production E Cer					

3. Next <u>Delete the Certificate</u> from the DigiCert PKI Client. Highlight the certificate and then click "Delete Certificate" on the right hand side.



4. Once Step 3 is completed, please go to where you have the recently exported MPI Certificate saved. **Double click to re-install the Certificate.**

Please do not reimport via l	DigiCert F	PKI Client			
MPI Certificate					~ Ū
Name ^	Status	Date modified	Туре	Size	
🏂 MPI_Cert	\odot	02/05/2025 13:22	Personal Informati	4 KB	

Double click to re-install the Certificate, the box below should display. You can select Mark this key as exportable.

Follow the Impot Wizard through, Next >> Next >> Next >> Next >> Finish

Ce	rtificate Import Wizard
	Password To maintain security, the private key was protected with a password.
	Type the password for the private key.
	Password:
	 Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option. Mark this key as exportable. This will allow you to back up or transport your keys at a later time. Include all extended properties.
	Learn more about <u>protecting private keys</u>
	< Back Next > Cancel

4.b. Once Finished, Refresh the DigiCert PKI Client and the re-installed MPI certificate should display.



5. Please access the MPI via the SEMO website -

