Topic 4: Timelines for resolving a Settlement Query

Timelines for resolving a Settlement Query

- The Market Operator has a period of **20 Working Days** to investigate and resolve Settlement Queries.

- Note that where a query involves data provided to the Market Operator by an **External Data Providers** (e.g., Meter Data Providers, SEM NEMOs, etc.), the Market Operator will need to liaise with these external parties during the 20 Working Day period.

- This can lead to circumstances where it may not appear possible to resolve the query within the allowed timelines.

- In these cases, the Market Operator will request from the submitting Participant an **extension** of no more than **10 Working days** to the timeline to resolve the query.

- The Participant should respond to this within **1 Working Day**.

Timelines for resolving a Settlement Query

- During the query resolution period:

    - The MO will request confirmation of inputs from External Data Providers as required.

    - The MO will review the data inputs to the relevant settlement calculations.

    - This is to confirm whether any clear errors can be identified in the input data (or if an External Data Provider has confirmed an issue with their data submission).

    - The MO may complete an offline recalculation of the relevant calculations making use of spreadsheets and other tools.

    - The MO will then assess the results of the offline calculation. This will confirm whether the Settlement Query should be **upheld** (assessment has identified that original calculations were not correct) or not (original calculations are confirmed as correct).

    - Where the Settlement Query is not upheld, the submitting Participant is notified of the outcome. Supporting documentation, such as the offline recalculations, may also be provided.

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Timelines for resolving a Settlement Query

- During the query resolution period:

  - Where the Settlement Query is upheld, the MO will assess the materiality of the error applying the **Settlement Recalculation Threshold** and the materiality .

  - The Settlement Recalculation Threshold is set at **€15,000** for the go-live of the I-SEM and applies to either a **Settlement Statement** or **Settlement Document**.

  - This is an **annually** set **parameter** and can be updated as part of the **annual parameters** consultation process.

  - The **Materiality Threshold** is set at €50,000 for a single Settlement Statement (e.g., daily).

  - This is a value determined in the Trading & Settlement Code and changeable by **modification only**.

  - Both values are used in assessing if and when a settlement rerun is done.

Assessing the results of an upheld Query

- Where the difference arising from an upheld Settlement Query **is less than** the Settlement Recalculation Threshold, settlement **is not** recalculated.

- Where there are still timetabled Settlement Reruns to be executed, settlement recalculations will be carried out as part of these and **amounts relating to upheld queries will be updated**.

- If there are no timetabled Settlement Reruns, there will be **no ad-hoc Settlement Rerun** scheduled in this circumstance.

- Where the difference arising from an upheld Settlement Query **is greater than** the Settlement Recalculation Threshold, settlement **is** recalculated.

- Where the difference arising from an upheld Settlement Query **is greater than** the Settlement Recalculation Threshold **but less than** the Materiality Threshold, this is amended in the **next timetabled Settlement Rerun** or in a new ad-hoc Settlement Rerun if there are no more timetabled runs scheduled.

- Where the difference arising from an upheld Settlement Query **is greater than** the Settlement Recalculation Threshold **and greater than** the Materiality Threshold, an ad-hoc Settlement Rerun is scheduled to address the issue.

Actions where a Settlement Query is upheld

- The submitting Participant will be notified when a Settlement Query is upheld. This notification will provide details of the error and may include supporting documentation from the MO supporting its assessment of the Query's materiality against the Settlement Recalculation Threshold and the Materiality Threshold.

- The Participant will be advised as part of this process whether the settlement calculations are to be updated as part of a timetabled Settlement Rerun or an ad-hoc Settlement Rerun.

- All Participants and External Data Providers are advised when an ad-hoc Settlement Rerun is added to the schedule.

- This must be completed within 20 working days of either the submission of revised data from External Data Providers (as applicable) or the MO resolution of the Settlement Query (if no revised external data is required).

Where a Settlement Query becomes a Dispute

- There are three points at which a Settlement Query can become a dispute.

- Each of these relate to the resolution of the query by the MO.

  - If the MO **fails to provide a response** to the submitting Participant according to the timelines in the Code; e.g., by 20 working days (or 30 working days in an extension was requested and **granted by the submitting Participant**).

  - If the **query is not upheld** and the submitting Participant does not accept the MO's findings.

  - If the query was upheld but the submitting Participant **does not accept the MO's assessment of the materiality** of the issue.

- Within **5 working days**, the submitting Participant **must** submit a **notice of Dispute** to trigger a **Settlement Dispute**. The issue is then addressed under the Dispute process.